

Limited Lifetime Seating Warranty



Performance Office Furniture warrants its seating to be free from defects in material and workmanship for as long as the original owner owns the product subject to the following limitations: Mechanisms, bases, casters, pneumatic cylinders, plastic components are warranted for 10 years. Upholstery material, including fabric, is warranted for 3 years. All external wooden components are warranted for 2 years. This warranty is limited to the original purchaser for normal commercial usage. Normal commercial usage is defined as a standard 40-hour workweek by a person weighing 250 lbs or less. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to seating which has been altered, refurbished, or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood, or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of leather, wood, or other materials. This warranty is invalid if the purchaser is using the seating for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in fabrics, including styles, patterns, colours and dye lots, Performance cannot guarantee, when replacing or repairing a chair, the fabrics will match. This warranty does not cover labour or shipping costs incurred to repair or replace the chair. Please note: This warranty does not apply to plastic or metal folding chairs that are covered under a separate warranty.

Stacking Chair Warranty



Performance Office Furnishings Stacking Chair Canadian Warranty Performance Office Furniture warrants its stacking chairs to be free from defects in material and workmanship for 5 years from the date of purchase, as long as the original owner owns the product, subject to the following limitations: Fabric and foam are warranted for 2 years. Plastic stacking chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface. Stacking chairs are not warranted for use by people weighing in excess of 250 lbs. Proof of purchase is necessary to make a claim under warranty. Without limiting the generality of the foregoing, this warranty does not apply to stacking chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the stacking chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a stacking chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the stacking chair.

Plastic and Metal Folding Chairs



Performance Office Furniture warrants its plastic and metal folding chairs to be free from defects in material and workmanship for 5 years from the date of purchase as long as the original owner owns the product subject to the following limitations. Plastic folding chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface or for use by people weighing in excess of 250 lbs. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to plastic or metal folding chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the folding chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the folding chair.

PL Laminate Series Limited Lifetime Warranty



Performance Office Furniture warrants its plastic and metal folding chairs to be free from defects in material and workmanship for 5 years from the date of purchase as long as the original owner owns the product subject to the following limitations. Plastic folding chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface or for use by people weighing in excess of 250 lbs. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to plastic or metal folding chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the folding chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the folding chair.

Performance Office Furnishing Height Adjustable Table



Performance Office Furniture warrants its Height Adjustable Tables to be free from defects in material and workmanship as follows from the date of purchase as long as the original owner owns the product subject to the following limitations: • Table Tops – Lifetime • Non-moving metal parts – 10 (ten) years • Non-electrical components – 5 (five) years • Electrical components – 2 (two) years. Without limiting the generality of the foregoing, this warranty does not apply to Height Adjustable Tables which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour of the tables whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the Height Adjustable Tables for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design, Performance cannot guarantee when replacing or repairing a Height Adjustable Table, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the Height Adjustable Tables.



Steelwise Filing and Storage Warranty

Performance Office Furniture warrants its plastic and metal folding chairs to be free from defects in material and workmanship for 5 years from the date of purchase as long as the original owner owns the product subject to the following limitations. Plastic folding chairs are not warranted for damage attributable to items with a temperature of over 40 degrees Celsius being placed on the surface or for use by people weighing in excess of 250 lbs. Proof of purchase must be provided to make a claim under this warranty. Without limiting the generality of the foregoing, this warranty does not apply to plastic or metal folding chairs which have been altered, refurbished or damaged through normal wear and tear, negligence, abuse, shipping, storage, fire, flood or earthquake. This warranty does not apply to natural changes that may occur in the colour or texture of the chairs whether as a result of exposure to sunlight or otherwise. This warranty is invalid if the purchaser is using the folding chairs for rental purposes. The original purchaser's sole remedy under this warranty is the replacement or repair of the defective product at Performance's option. Due to changes in products, including styles, colours, leg and frame design and dye lots, Performance cannot guarantee when replacing or repairing a folding chair, it will match the original purchase. This warranty does not cover labour or shipping costs incurred to repair or replace the folding chair.